# Financial review

In the 2016 / 17 financial year, Sonova generated sales of CHF 2,395.7 million. an increase of 15.3 % in local currencies or 15.6 % in reported Swiss francs. Normalized for one-time costs, Group EBITA rose by 12.1% in local currencies and 11.8% in reported Swiss francs to CHF 481.4 million.

## Solid organic growth further boosted by strategic acquisitions

Sonova Group sales in 2016/17 grew by 15.3% in local currencies and 15.6% in reported Swiss francs to CHF 2,395.7 million. Organic growth was 4.3 %, driven both by the hearing instruments and cochlear implants segments, and saw a marked acceleration over the course of the year. Exchange rate fluctuations had a minimal impact, adding just 0.3% to the reported growth rate. The sales increase was strongly supported by acquisitions made in the reporting period, as well as annualizations of prior year acquisitions. In total, acquisitions added CHF 244.6 million or 11.8% to the increase, mainly stemming from the acquisition of AudioNova, effective September 2016. Prior year business disposals reduced growth by 0.8%.

#### Strong momentum driven by Europe

Sales in EMEA (Europe, Middle East, and Africa), the largest region with 48% of Group sales, increased 33.8% in local currencies. A solid organic sales increase in both segments was further boosted by acquisitions, in particular AudioNova. Good progress was achieved in major European markets including the UK, the Nordics, France, and Italy. The development of our hearing instruments business was negatively affected by expected reactions from wholesale customers, mainly in Germany, following the announcement of the AudioNova acquisition in May 2016; these were mainly felt during the first half of the financial year. The cochlear implants business achieved strong progress throughout the year.

The Group's business in the United States, representing 33% of total sales, accelerated in the second half of the year, resulting in a sales increase of 1.0 % in local currency. Growth in the hearing instruments segment was driven by the Phonak brand, which benefited from the highly successful introduction of new products. This was partially offset by a decline at Unitron ahead of a new platform introduction towards the end of the fiscal year, along with no growth in our US retail network, which is undergoing a streamlining program. The cochlear implants business maintained strong momentum throughout the year, achieving a double digit sales increase. The rest of the Americas (excluding the US), which represented 9% of total sales, reported a sales increase of 3.8% in local currencies. Solid overall performance was partly offset by a targeted reduction of low-margin government tender business in Brazil and a sales decline at Unitron Canada.

#### **Sonova Group key figures**

in CHF m unless otherwise specified	2016/17	2015/16	Change in Swiss francs	Change in local currencies
Sales	2,395.7	2,071.9	15.6 %	15.3 %
EBITA	463.0	430.6	7.5 %	7.9 %
EPS (CHF)	5.35	5.11	4.7 %	
Operating free cash flow	424.8	344.2	23.4%	
ROCE <sup>1)</sup>	20.4%	26.0%		
EBITA (normalized) <sup>2)</sup>	481.4	430.6	11.8 %	12.1 %
EBITA margin (normalized) <sup>2)</sup>	20.1 %	20.8 %		
EPS (CHF) (normalized) <sup>2)</sup>	5.58	5.11	9.2 %	

<sup>1)</sup> For detailed definitions, please refer to "Key figures".

<sup>2) 2016/17</sup> excluding one-time costs of CHF 18.4 million, consisting of transaction costs and integration related restructuring costs in connection with the acquisition of AudioNova.

#### Sales by regions

in CHF m			2016/17		2015/16
	Sales	Share	Growth in local currencies	Sales	Share
EMEA	1,162.2	48 %	33.8%	883.0	43 %
USA	787.3	33%	1.0%	767.6	37 %
Americas (excl. USA)	210.9	9 %	3.8%	197.1	9 %
Asia / Pacific	235.3	10%	2.0%	224.2	11%
Total sales	2,395.7	100%	15.3 %	2,071.9	100%

Accounting for 10% of Group sales, the Asia/Pacific region achieved a sales increase of 2.0 % in local currencies. This in part reflects the demanding base level set after the exceptional sales increase achieved in the prior year. Australia, New Zealand, and Japan showed solid growth, while China and India saw a refocusing on higher-margin business, resulting in targeted reductions in certain channels.

#### **Business transformation affecting the cost structure**

Reported gross profit reached CHF 1,651.8 million, an increase of 20.1% both in local currencies and reported Swiss francs. Gross profit margin was 68.9%, up strongly from 66.4% in the prior year. The gross profit margin was lifted by a solid organic increase and the effect of an increased share of retail revenues with higher gross margin arising from the acquisition of AudioNova.

Reported operating expenses, including other operating income, reached CHF 1,188.8 million (2015/16: CHF 944.8 million). This includes CHF 18.4 million in one-time costs in connection with the AudioNova acquisition, which related to transaction as well as restructuring costs. Where relevant, we refer to figures normalized for such one-time costs. Normalized operating expenses in local currencies rose by 23.7% or by 23.9% in Swiss francs to CHF 1,170.3 million, mainly driven by the acquisition of AudioNova.

Underpinning its commitment to innovation, the Group maintained its high level of investment in research and development (R & D) with R & D expenses reaching CHF 137.1 million, an increase of 5.3% in local currencies. Due to the increased relative share of the retail business after the acquisition of AudioNova, R&D as a percentage of sales declined from 6.3% to 5.7%.

Both sales and marketing as well as general and administrative (G & A) costs showed a significant increase as a result of the Audio-Nova acquisition, which led to higher cost ratios as a percentage of sales compared to the prior year. Normalized sales and marketing costs were up 26.9 % in local currencies to CHF 811.0 million. As a percentage of sales, normalized sales and marketing expenses rose to 33.9%, compared to 30.8% in the prior year.

Normalized G & A costs increased by 17.3% in local currencies to CHF 228.5 million. As a percentage of sales, normalized G&A costs were stable at 9.5% (2015/16: 9.4%).

Other income amounted to CHF 6.3 million, down from CHF 17.9 million in the prior year. A CHF 37.4 million provision release for cochlear implant product liabilities that resulted from a better than expected development in related claims was broadly offset by costs of CHF 35.6 million stemming from the impairment of previously capitalized development costs. The latter was the result of changes in the development roadmap, specifically the decision to skip directly to our new 2.4 GHz platform for our cochlear implant sound processor technology. Furthermore, the current year figure includes a CHF 3.9 million capital gain from the sale of non-core retail activities in France. During the 2015/16 financial year, other income included a capital gain of CHF 8.7 million from divestments, mainly consisting of our previous Italian retail business, and a CHF 8.8 million release from a provision for cochlear implant product liabilities.

Reported operating profit before acquisition-related amortization (EBITA) was CHF 463.0 million (2015/16: CHF 430.6 million), an increase of 7.9% in local currencies or 7.5% in Swiss francs from the prior year. Reported EBITA margin reached 19.3% (2015/16: 20.8%). For the year under review, exchange rate development had a minimal impact on the reported EBITA margin. Normalized for one-time costs, EBITA increased by 12.1% in local currencies or 11.8 % in Swiss francs to CHF 481.4 million, corresponding to a margin of 20.1%. Reported operating profit (EBIT) reached CHF 423.7 million, compared to CHF 403.4 million for the prior year, up by 5.0 %, reflecting the growth in reported EBITA and an expected increase in acquisition related amortization.

#### Earnings per share

Net financial expenses, including the result from associates, was stable at CHF 6.3 million (2015/16 CHF 6.4 million). Income taxes for the financial year totaled CHF 61.2 million, up from CHF 51.2 million in 2015/16, and representing an effective tax rate of 14.7%, compared to 12.9% in the prior year. The increase

#### Sales by product groups - Hearing instruments segment

in CHF m			2016/17		2015/16
	Sales	Share	Growth in local currencies	Sales	Share
Premium hearing instruments	604.5	28%	14.7 %	512.8	27 %
Advanced hearing instruments	464.7	21%	12.8%	403.4	21 %
Standard hearing instruments	713.9	32%	15.8%	599.8	32%
Wireless communication systems	106.7	5 %	14.9%	90.5	5 %
Miscellaneous	300.5	14%	24.9%	278.5	15%
Total hearing instruments segment	2,190.3	100%	15.9%	1,885.0	100%

in the tax rate reflects a higher legacy tax rate at the acquired AudioNova entities; the effect is temporary until the acquired businesses are fully integrated into the Sonova group structures. Reported income after taxes was CHF 356.2 million, up 3.0 % from the previous year. Basic earnings per share (EPS) therefore reached CHF 5.35 (2015/16: CHF 5.11), an increase of 4.7 % from the previous year. Normalized for one-time costs, EPS increased 9.2 % to CHF 5.58.

#### Workforce increases to 14,089

At the end of the 2016/17 financial year, the Group's total work-force stood at 14,089 full-time equivalents – an increase of 3,195 over the previous year. This growth comes mainly from the acquisition of AudioNova. Our manufacturing work force also increased at the Vietnam operation center, where we expanded the capacity of our production facility.

# Hearing instruments segment – Growth from new products and acquisitions

Sales in the hearing instruments segment reached CHF 2,190.3 million, representing an increase of 15.9% in local currencies and 16.2% in reported Swiss francs. Organic growth was 3.8% in local currencies, supplemented by 12.1% or CHF 227.1 million from acquisitions net of disposals. The bulk of this came from the acquisition of AudioNova. Organic growth in the second half accelerated significantly with several successful new product launches, in particular the introduction of the rechargeable Phonak Audéo<sup>TM</sup> B product.

All hearing instrument product categories achieved solid double-digit growth in local currencies. The acquisition of AudioNova did not result in a significant shift of the product mix. Wireless communication systems were up 14.9% in local currencies, almost exclusively from organic growth. This marks the third consecutive year with double digit growth, reflecting a continued strong market response to our innovative solutions for school and workplace use. Sales in the "miscellaneous" product category increased by 24.9% in local currencies, largely driven by AudioNova. This category includes accessories, batteries, and services.

The hearing instruments business, which includes sales to independent audiologists, retail chains, multinational and government customers, but excludes our own retail business, grew 2.8% in local currencies to CHF 1,311.2 million. Sales saw a marked acceleration in the second half, driven by the successful introduction of Phonak Audéo™ B in September 2016. Specifically, the rechargeable version, based on innovative lithium-ion technology, resulted in market-beating demand in the US and key European markets. The rechargeable technology product range was further broadened by the launch of the same feature in the Phonak Bolero™ product family in February 2017. Growth in Europe was strong, despite an expected headwind from independent customers in Germany after the announcement of the AudioNova acquisition in May 2016. Phonak in the US and Canada grew strongly across the main channels and we also increased market share in our business with the US Department of Veterans Affairs (VA). An updated product offering at Costco was very well received and contributed to strong growth in the second half-year. This was partially offset by a decline at Unitron in both countries, where the product portfolio was coming to the end of its current product cycle ahead of the introduction of the new Tempus platform in March / April 2017. With the exception of China and India, the Asia / Pacific region continued its growth trajectory with strong increases in Australia, Japan, and Korea. In China and India, the Group has proactively reduced its exposure to low-margin business.

The retail business, consisting of over 3,300 Sonova owned points of sale in 12 key markets, increased sales by 42.7 % in local currencies to CHF 879.1 million. Good organic growth across Europe was supplemented by the acquisition of AudioNova and a number of smaller chains in several countries, thereby further extending our market-leading position across the region. Boots Hearingcare continued on its long term growth trajectory supported by new product introductions. The retail market environment in the US remained challenging and the business could not grow beyond the prior year's result. The US network is undergoing a further streamlining and productivity improvement. Canada and Asia/Pacific continued to perform strongly.

#### Sales by business - Hearing instruments segment

in CHF m			2016/17		2015/16
	Sales	Share	Growth in local currencies	Sales	Share
Hearing instruments business	1,311.2	60%	2.8%	1,266.2	67 %
Retail business	879.1	40 %	42.7 %	618.7	33%
Total hearing instruments segment	2,190.3	100%	15.9%	1,885.0	100.0%

AudioNova was consolidated from September 2016. The integration of the business is well on track and did not affect day-to-day retail business. Geers in Germany kept up its strong growth record, expanding on its leading position in the market. AudioNova in the Netherlands initiated a restructuring program to adjust the store network and cost structure to recent changes in the reimbursement conditions. In a successive transaction, the AudioNova business in France was sold effective March 1, 2017. Effective April 1, 2017, AudioNova's Portuguese business was also sold to the same buyer. This transaction will appear in the accounts for the 2017/18 financial year.

Reported EBITA for the hearing instruments segment amounted to CHF 455.0 million, up 6.0 % in local currencies. The normalized EBITA for the hearing instruments segment increased by 10.3% in local currencies to CHF 473.4 million, corresponding to an EBITA margin of 21.6%. The EBITA margin development in the ongoing business was positive through a strong focus on managing operating costs and achieving additional efficiency and scale in manufacturing. The acquisition of AudioNova and other retail businesses, with its resulting higher relative share of retail revenues, negatively affected the margin. This was partially offset by a CHF 3.9 million capital gain from the sale of AudioNova France. In the prior year, reported EBITA included a capital gain of CHF 8.7 million from the sale of two non-core businesses, partly offset by a CHF 2.3 million foreign exchange loss on working capital.

### Cochlear implants segment - Accelerating in the second half

After a good first half, the cochlear implants business continued to build momentum in the second half of the year. Total sales were CHF 205.4 million, an increase of 9.6% in local currencies and 9.8% in reported Swiss francs.

Double digit new systems sales growth across North America and the EMEA region was driven by an attractive product portfolio and new product introductions in the second half-year, including the new HiRes™ Ultra implant. This was partially offset by slower growth in Latin America and the Asia / Pacific region, Upgrade sales to existing users were held back by a decline in the first half-year, largely related to a smaller qualifying customer base eligible for insurance funded replacement of their sound processors. Increasing at a double-digit rate, upgrade sales recovered strongly in the second half of the year.

EBITA increased to CHF 8.0 million, compared to a break-even result in the prior year, reflecting good operating leverage and strict cost management. CHF 35.6 million in capitalized development costs were impaired as a result of changes in the development roadmap, specifically the decision to skip directly to our new 2.4 GHz platform for the sound processor technology in cochlear implants. This cost was offset by a CHF 37.4 million provision release for cochlear implant product liabilities that resulted from a better than expected development in related claims. The assessment of both of these items is based on a regular systematic review. In summary, this resulted in a net benefit of CHF 1.8 million, which was reflected in the reported EBITA.

#### Sales by product groups - Cochlear implants segment

in CHF m			2016/17		2015/16
	Sales	Share	Growth in local currencies		Share
Cochlear implant systems	160.0	78%	12.8%	141.6	76%
Upgrades and accessories	45.4	22%	0.5 %	45.3	24%
Total cochlear implants segment	205.4	100%	9.6%	186.9	100%

#### Strong operating free cash flow

Cash flow from operating activities reached CHF 522.4 million, compared to CHF 428.4 million in the prior year. Investments in tangible and intangible assets increased by CHF 15.2 million or 18.3% to CHF 98.2 million, resulting in a strong operating free cash flow of CHF 424.8 million, up by 23.4% or CHF 80.6 million. Cash consideration for acquisitions amounted to CHF 675.3 million, compared to 121.3 million in the prior year. The increase is mainly caused by the AudioNova acquisition, with its gross purchase price of CHF 921.2 million and acquired debt of CHF 290.8 million. The cash inflow from divestments amounted to CHF 17.8 million as against CHF 29.6 million in the prior year. In summary. this resulted in a negative free cash flow of CHF 232.6 million, compared to a positive free cash flow of CHF 252.6 million in the prior year.

The cash inflow from financing activities in the 2016/17 financial year was CHF 290.5 million, compared to a cash outflow of CHF 325.6 million in the prior year. This reflects an increase in net borrowings by CHF 468.9 million, mainly consisting of the bond issue related to the financing of the AudioNova acquisition. Cash spent under the share buy-back program decreased significantly to CHF 11.8 million (2015/16: CHF 155.6 million) as a result of the suspension of the program following the announcement of the acquisition of AudioNova in May 2016. In the 2016 / 17 financial year, a net amount of CHF 20.8 million was spent on the purchase of treasury shares to support equity-based compensation plans, compared to CHF 19.7 million in the prior year. The cash outflow from financing also reflects dividend payments of CHF 137.2 million.

#### Balance sheet remains strong

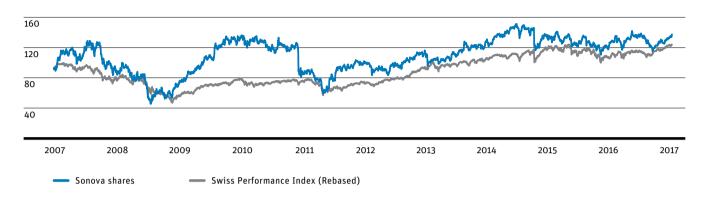
Reported net working capital was CHF 169.7 million, compared to CHF 185.5 million at the end of the prior year, reflecting a strong focus on working capital management. Capital employed was CHF 2,535.9 million, compared to CHF 1,608.0 million in the prior year; the increase was largely driven by the acquisition of AudioNova. The Group's equity position amounted to CHF 2,131.3 million, resulting in a solid equity ratio of 54.2%. The net debt position stood at CHF 404.6 million, compared to a net cash position of CHF 298.3 million the end of the prior year. As a result of acquisitions, the return on capital employed (ROCE) experienced an expected decrease to 20.4%, compared to 26.0% in the prior year.

In light of the continued strong operating free cash flow of the Sonova Group, as well as its healthy financial position, the Board of Directors will propose to the Annual General Shareholders' Meeting on June 13, 2017 a dividend of CHF 2.30. This proposed distribution is up 9.5% over the prior year, and represents a stable payout ratio, normalized for one-time cost, of 41% (reported: 43%).

#### Outlook 2017 / 18

We expect to achieve continued solid growth in sales and profitability in both the hearing instruments and cochlear implants segments during 2017/18. The development will be supported by our attractive product and solutions portfolio as well as our continued commitment to innovation. Coupled with the annualization of prior year acquisitions, in particular AudioNova, we expect overall sales to grow in the range of 10 % - 12 % in local currencies.

#### Share price performance



## Share price performance 1)

	10 years	5 years	3 years	2 years	1 year
Sonova shares	49.4%	38.5%	7.4%	2.7 %	13.1%
Swiss Performance Index (SPI) <sup>2)</sup>	34.2%	68.6%	18.6%	5.5 %	15.9%
Sonova shares relative to the SPI	15.2%	(30.1%)	(11.1%)	(2.8 %)	(2.8%)

<sup>&</sup>lt;sup>1)</sup> Performance of the Sonova shares and SPI refers to the respective period prior to the last trading day of the 2016/17 financial year.

<sup>2)</sup> The Swiss Performance Index (SPI) is considered Switzerland's overall stock market index. It comprises practically all of the SIX Swiss Exchange-traded equity securities of companies that are domiciled in Switzerland or the Principality of Liechtenstein.

# 5 year key figures

in 1,000 CHF unless otherwise specified	Normalized performance 2016/17 <sup>1)</sup>	Reported performance 2016/17	2015/16	
Sales	2,395,650	2,395,650	2,071,930	
change compared to previous year (%)	15.6	15.6	1.8	
Gross profit	1,651,752	1,651,752	1,375,468	
change compared to previous year (%)	20.1	20.1	(0.9)	
in % of sales	68.9	68.9	66.4	
Research & development costs	137,134	137,134	130,255	
in % of sales	5.7	5.7	6.3	
Sales & marketing costs	810,988	815,018	638,240	
in % of sales	33.9	34.0	30.8	
Operating profit before acquisition-related amortization and impairment (EBITA)	481,441	462,998	430,632	
change compared to previous year (%)	11.8	7.5	(5.5)	
in % of sales	20.1	19.3	20.8	
Operating profit (EBIT)	442,120	423,677	403,437	
change compared to previous year (%)	9.6	5.0	(6.0)	
in % of sales	18.5	17.7	19.5	
Income after taxes	371,484	356,176	345,847	
change compared to previous year (%)	7.4	3.0	(6.1)	
in % of sales	15.5	14.9	16.7	
Basic earnings per share (CHF)	5.58	5.35	5.11	
Dividend / distribution per share (CHF)	2.3012)	2.3012)	2.10	
Net cash <sup>4)</sup>	(404,634)	(404,634)	298,274	
Net working capital <sup>5)</sup>	169,706	169,706	185,459	
Capital expenditure (tangible and intangible assets) <sup>6)</sup>	97,120	97,120	83,051	
Capital employed <sup>7)</sup>	2,535,906	2,535,906	1,607,992	
Total assets	3,935,680	3,935,680	2,751,611	
Equity	2,131,272	2,131,272	1,906,266	
Equity financing ratio (%) <sup>8)</sup>	54.2	54.2	69.3	
Free cash flow <sup>9)</sup>	(232,615)	(232,615)	252,573	
Operating free cash flow <sup>10)</sup>	424,847	424,847	344,212	
in % of sales	17.7	17.7	16.6	
Return on capital employed (%) <sup>11)</sup>	20.4	20.4	26.0	
Number of ampleyees (marga)	42.002	12.002	40.607	
Number of employees (average)		<b>12,802</b> 19.7	<b>10,697</b> 7.4	
change compared to previous year (%)				
Number of employees (end of period)	14,089	14,089	10,894	
change compared to previous year (%)	29.3	29.3	7.0	

<sup>1)</sup> Excluding one-time costs of CHF 18.4 million, consisting of transaction cost and integration related restructuring costs in connection with the acquisition of AudioNova. Balance sheet related key figures (including respective ratios) as reported.

 $<sup>^{\</sup>rm 2)}$  Restated following the implementation of IAS 19 (revised).

<sup>3)</sup> Excluding one-off cost, mainly related to the increase of the product liability provision within the cochlear implants business. Balance sheet related key figures (including respective ratios) as reported.

<sup>4)</sup> Cash and cash equivalents + other current financial assets (without loans) – current financial liabilities – non-current financial liabilities.

<sup>&</sup>lt;sup>5)</sup> Receivables (incl. loans) + inventories – trade payables – current income tax liabilities – other short-term liabilities – short-term provisions.

2014/15         2013/14         2012/13 <sup>2)/3</sup> 2012/13 <sup>2)</sup> 2,035,085         1,951,312         1,795,262         1,795,262           4.3         8.7         10.8         10.8           1,387,524         1,340,449         1,239,780         1,239,780           3.5         8.1         12.1         12.1           68.2         68.7         69.1         69.1           130,897         125,657         113,884         113,884           6.4         6.4         6.3         6.3           613,217         589,627         559,077         559,077           30.1         30.2         31.1         31.1
4.3     8.7     10.8     10.8       1,387,524     1,340,449     1,239,780     1,239,780       3.5     8.1     12.1     12.1       68.2     68.7     69.1     69.1       130,897     125,657     113,884     113,884       6.4     6.4     6.3     6.3       613,217     589,627     559,077     559,077
1,387,524         1,340,449         1,239,780         1,239,780           3.5         8.1         12.1         12.1           68.2         68.7         69.1         69.1           130,897         125,657         113,884         113,884           6.4         6.4         6.3         6.3           613,217         589,627         559,077         559,077
3.5     8.1     12.1     12.1       68.2     68.7     69.1     69.1       130,897     125,657     113,884     113,884       6.4     6.4     6.3     6.3       613,217     589,627     559,077     559,077
68.2       68.7       69.1       69.1         130,897       125,657       113,884       113,884         6.4       6.4       6.3       6.3         613,217       589,627       559,077       559,077
130,897     125,657     113,884     113,884       6.4     6.4     6.3     6.3       613,217     589,627     559,077     559,077
6.4     6.4     6.3     6.3       613,217     589,627     559,077     559,077
613,217 589,627 559,077 559,077
30.1 30.2 31.1 31.1
455,564 430,109 385,304 181,688
5.9 11.6 22.2 (42.4)
22.4 22.0 21.5 10.1
429,069 404,030 359,175 155,559
6.2 12.5 24.8 (45.9)
21.1 20.7 20.0 8.7
368,323 347,382 307,745 110,869
6.0 12.9 24.9 (55.0)
18.1 17.8 17.1 6.2
5.37 5.08 4.60 1.65
2.05 1.90 1.60 1.60
382,343 311,525 185,800 185,800
181,379 190,571 187,148 187,148
88,735 93,918 82,354 82,354
1,489,461 1,462,850 1,455,460 1,455,460
2,691,631 2,593,748 2,680,042 2,680,042
1,871,804 1,774,375 1,641,260 1,641,260
69.5 68.4 61.2 61.2
308,700 288,618 262,370 262,370
366,385 318,430 318,553 318,553
18.0 16.3 17.7 17.7
29.1 27.7 10.4 10.4
9,960 9,175 8,709
8.6 5.4 9.3 9.3
10,184 9,529 8,952 8,952
6.9 6.4 8.9 8.9

<sup>&</sup>lt;sup>6)</sup> Excluding goodwill and intangibles relating to acquisitions.
<sup>7)</sup> Equity – net cash.

<sup>8)</sup> Equity in % of total assets.

<sup>9)</sup> Cash flow from operating activities + cash flow from investing activities.
10) Free cash flow – cash consideration for acquisitions and from divestments, net of cash acquired/divested.

<sup>&</sup>lt;sup>11)</sup> EBIT in % of capital employed (average).
<sup>12)</sup> Proposal to the Annual General Shareholders' Meeting of June 13, 2017.